

Castrol India Limited
CIN L23200MH1979PLC021359
Technopolis Knowledge Park,
Mahakali Caves Road,
Chakala, Andheri (East),
Mumbai - 400 093.

Tel: (022) 6698 4100
Fax: (022) 6698 4101
<https://www.castrol.com/en in/india.html>
Customer Service Toll Free No. : 1800 222 100 / 1800 209 8100



19 October 2018

To,

The BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai 400 001
Scrip Code: 500870

National Stock Exchange of India Limited
Exchange Plaza, Bandra Kurla Complex
Plot No. C/1, 'G' Block
Bandra (East), Mumbai 400051
Symbol : CASTROLIND

Dear Sir/Madam,

Sub: Quarterly Statement of Investor Complaints

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, a statement of investor's complaints for the quarter ended 30 September 2018 is as under:

Sr. No.	Details of Investor Complaints	No. of Complaints
1.	Pending at the beginning of the quarter	1
2.	Received during the quarter	7
3.	Disposed of during the quarter	4
4.	Unresolved at the end of the quarter	4

You are requested to kindly take the above information on record.

Yours faithfully,

For Castrol India Limited


Siddharth Shetty
Authorized Signatory