

**Castrol India Limited**

Technopolis Knowledge Park,  
Mahakali Caves Road,  
Chakala, Andheri (East),  
Mumbai - 400 093.

CIN L23200MH1979PLC021359

Tel: (022) 6698 4100

Fax: (022) 6698 4101

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14 January 2020

To,

The BSE Limited  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai 400 001  
Scrip Code: 500870

National Stock Exchange of India Limited  
Exchange Plaza, Bandra Kurla Complex  
Plot No. C/1, 'G' Block  
Bandra (East), Mumbai 400051  
Symbol : CASTROLIND

Dear Sir/Madam,

**Sub: Quarterly Statement of Investor Complaints**

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, a statement of investor's complaints for the quarter ended 31 December 2019 is as under:

Sr. No.	Details of Investor Complaints	No. of Complaints
1.	Pending at the beginning of the quarter	01
2.	Received during the quarter	04
3.	Disposed of during the quarter	03
4.	Unresolved at the end of the quarter	02

You are requested to kindly take the above information on record.

Yours faithfully,

For Castrol India Limited



Chandana Dhar  
Company Secretary and Compliance Officer