

IWS (INDEPENDENT WORKSHOPS) INCENTIVE 22 June 2026 – 22 August2026:

IWS Incentive

Terms & Conditions

The terms and conditions set out below ("**Terms and Conditions**") apply to the **22 June 2026 – 22 August 2026** ("**Incentive**") being run and administered by bp Southern Africa (Pty) Ltd, acting through its Castrol division, with its registered address at 199 Oxford Road, Oxford Parks, Dunkeld, 2196 ("**Castrol**" or "**Promoter**" or "**us**" or "**we**").

These Terms and Conditions will prevail in the event of any conflict or inconsistency with any other communications sent to you by us, including advertising or promotional materials.

Prize redemption instructions are deemed to form part of the Terms and Conditions. By entering this Incentive, you are deemed to be a participant (hereinafter referred to as "**you**" or "**participant**") and all participants will be deemed to have accepted and shall be bound by these Terms and Conditions.

This version of the Terms and Conditions applies to participants (defined above) in the Republic of South Africa ("**the Territory**").

1. Important Provisions

We have a duty, in terms of the Consumer Protection Act, No. 68 of 2008 to point out certain important provisions in these Terms and Conditions to you. The clauses which contain these important provisions and the reasons why they are important are set out below. It is important that you read all of these Terms and Conditions carefully and not only what we point out below.

1.1. Limitation of risk, legal responsibilities and liability. Clauses 12, 13, 15 and 16 herein below are important because they limit and exclude obligations, liabilities and legal responsibilities that we and other persons or entities may otherwise have to you. As a result of these clauses, your rights and remedies against us and these other persons and entities are limited or excluded. These clauses also limit or exclude your right to recover from, or make claims against, the Promoter for losses, damages, liability or harm you or others may suffer as a result of your participation in the Incentive. Clauses 13 and 16 herein below are particularly important because you take on risk, legal responsibilities and liability. In terms of these clauses, you may be responsible for taxes, fees, claims and other amounts. You will also be responsible for, and you accept, various risks, damages, harm, and injury which may be suffered by you and others for what is stated in these clauses.

1.2. Indemnities by you. Clause 13 herein below requires you to indemnify (hold harmless) us and other persons or entities against claims, loss, damages, and harm that may be suffered by us and other persons or entities as a result of your participation in the Incentive. This places various risks, liabilities, obligations and legal responsibilities on you, and you will be responsible and liable for the payment of the value of the claims, loss, damages, and harm that may be suffered or claimed.

2. This Incentive is only open to Independent Workshops (“IWS”) operating in South Africa and who purchase Castrol participating products from a participating Castrol distributor in the Territory, as confirmed by Castrol. Any IWS who has received a notice of default from Castrol at any time during the Incentive Period, or whose accounts are blocked by Castrol at any time during the aforesaid period, shall not be eligible to participate in the Incentive.
3. Participation in the Incentive constitutes your acceptance of these Terms and Conditions. All information relating to this Incentive will form part of the terms and conditions of entry. Castrol reserves the right to amend these Terms and Conditions in its sole discretion at any time, and the amendments will be deemed to have taken effect on the date of publication or notice being given to you of the revised Terms and Conditions, whichever is the earlier date.
4. The Incentive will start on 22 June 2026 at 00h00 and ends on 22 August 2026 at 23h59 (“**the Incentive Period**”).
5. To be eligible to stand a chance to win a Prize in clause 6 below:

5.1. the Participant must purchase from Castrol distributors in the Territory, as confirmed by Castrol, the set liters of Castrol participating products as contemplated in clause 6.1 below, during the Incentive Period . The Castrol participating products are:

Category	Product
Engine Oils	
	EDGE
	MAGNATEC

It being understood and agreed that Castrol’s available information in respect of sales volume (as invoiced) of Castrol participating products purchased by the Participant from a participating Castrol distributor in the Territory during the relevant period shall be used to determine whether the eligibility requirements have been met by the Participant. Volumes that have not been invoiced in a particular quarter will not be considered. Castrol’s decision in this regard shall be final and binding.

6. By participating in the Incentive, following the steps and meeting all the requirements set out in clause 5 above, you shall be eligible to qualify for a chance to win one of the following Prizes (“**the Prize**”):

6.1. **targets & prizes:**

6.1.1. **Purchase, during the Incentive Period, at least 420 Liters of participating products, as contemplated in clause 5 above, and stand a chance to win:**

- Automatic entry to the Grand prize: 1 of 40 available Festival of Motoring VIP tickets worth R2 000 each. Potential winners will be selected after the Incentive Period by means of random computerized draws, with the results of such draws being capable of being audited at any time to verify its randomness and accuracy.
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6.1.2. The First 30 IWSs to purchase at least 420 liters of participating products during the Incentive Period, as determined and confirmed by the Promoter as per clause 5 above, will each receive (via random prize selection) either:

- 1 of 20 Audi Castrol branded mugs or bottles; or
- 1 of 10 Audi Castrol branded apparel items (t-shirt or a cap)

The following conditions shall apply in respect of Prizes and the Incentive:

- 6.2. Prizes cannot be transferred to any other person.
- 6.3. The prize is forfeited if the winner does not claim it after 1 week of first trying to be reached.
- 6.4. Winners to be announced and receive prizes at the end of the Incentive Period (or such later date as the Promoter may advise). The Festive of motoring prize winners will be announced and contacted during the week of 24 August 2026 (or such later date as advised by the Promoter).
- 6.5. The Festival of Motoring VIP ticket prize does not cover flights, transport and accommodation.
7. The prize is subject to the winner complying with the Promoter's further terms and conditions, failing which such prize will be forfeited and shall be offered to the next standby winner, subject to such person also complying with the requirements of these Terms and Conditions.
8. Potential winners will be selected at the end of the Incentive Period out of the eligible Participants who have met all the criteria set out in clause 5. Each eligible Participant shall only be entitled to **one prize** out of each prize category for which it qualifies.
9. If a Participant is a juristic person and is selected as a winner, such Participant shall be required to select a natural person in South Africa, who is an employee or director of the winner, is over 18 years of age and holds a valid passport, to receive the benefits of the Prize, and notify Castrol in writing of the person so selected.
10. The Participant acknowledges that separate terms and conditions may apply to the Prizes, which terms and conditions could deal with issues such as the use of the Prizes and the period of validity thereof, for example. The potential winner shall be required to accept and comply with the Prize-specific terms and conditions, as may be notified to the potential winner.
11. The Promoter may require the winners to be identified, photographed and the photographs published in social media, printed media, or to appear on radio and television when accepting their prizes and/or after having received their prizes. The winners will be given the opportunity to decline the publication of their images and to participate in the Promoter's marketing material in so far as it relates to the Incentive
12. No responsibility will be accepted by Castrol, its associated companies (its directors, officers and employees), agents and suppliers, for any Prizes which are lost, delayed, corrupted, damaged, misdirected or incomplete or cannot be redeemed for any technical reason, delivery or other reasons.

13. As far as the law allows, all Participants indemnify the Promoter and its associated companies (directors, officers and employees) agents and suppliers, against any and all claims for any loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever connected to or arising from their participation in any way in this Incentive and/or any receipt of and/or use of a Prize.
14. Castrol may decline to award a Prize if there is a reasonable suspicion of any irregularities or fraudulent activities.
15. As far as the law allows, all warranties and representations concerning the Incentive not set out in these Terms and Conditions (whether express, implied or tacit) are hereby excluded.
16. As far as the law allows, Castrol shall only be responsible for those costs which these Terms and Conditions expressly say that Castrol will pay. The Participant is responsible for (i) any and all applicable local taxes and fees; and (ii) all other costs incurred by it, or arising directly or indirectly from, the Participant's participation in the Incentive or from the acceptance, receipt, use or enjoyment of any Prize.
17. Castrol reserves the right to terminate the Incentive immediately and without notice, if circumstances beyond its reasonable control prevent Castrol, its associated companies (directors, officers and employees) agents and suppliers, from continuing to conduct the Incentive. In the event of such termination, as far as the law allows, all Participants acknowledge that they will have no recourse against Castrol, its associated companies (directors, officers and employees) agents and suppliers, in respect thereof.
18. The Promoter adheres strictly to POPIA regulations. By submitting personal information in connection with your entry, you agree to the Promoter's Privacy Policies (available on the website <https://bit.ly/bpprivacy>) and these terms and conditions. You further accept and understand that, for the purposes of this Incentive, we will store, process and use your details for the purpose of processing your participation in the Incentive, communicating with you and to send you communication for promotional purposes in respect of the Promoters' products (including publishing entries or posts received on the Promoter's websites, Facebook, Twitter, Instagram or other social media platforms), and to perform such activities which flow from the receipt of your entry for statistical, market and product research purposes only
19. Prizes are not transferable. No cash or cash alternatives will be offered for the prize in whole or in part. The winner accepts the prize at their own risk. In the event of unforeseen circumstances, the Promoter reserves the right, at its discretion, to substitute the prize with a prize of the same or greater value than the prize value set out in clause 6.
20. These Terms and Conditions shall be governed by the laws of South Africa.

21. If any provision of these Terms and Conditions is found to be invalid or unenforceable by any court of competent jurisdiction, then that provision shall be severed from these Terms and Conditions and shall not affect the validity or enforceability of any remaining provisions.
22. Castrol's decision is final, and binding and no correspondence will be entered into.
23. If you require any help or have any enquiries in respect of the Incentive, please contact your Castrol Sales Manager